

PRIVACY COLLECTION STATEMENT

1. GENERAL

This Privacy Collection Statement is made by Hypernet Group Pty Ltd ("Hypernet", "we", "us", "our"). This Privacy Collection Statement is to provide you with a general overview about the collection of your personal information. For further details, please see our Privacy Policy.

2. REASONS FOR COLLECTION

We collect your personal information for various reasons, including to:

- Provide and manage the products and services we provide you;
- Inform you about changes and improvements in our products and services;
- Market products and services to you; and
- Comply with our legal obligations.

In some circumstances, we may also collect sensitive information about you, for example where you have government concessions or require life support equipment.

3. CONSENT

By providing us information, you give us your express consent to our exchanging of your information with our related bodies corporate, agents and contractors (such as call centres and third-party suppliers), some of whom reside outside of Australia, and, where relevant, our wholesale service providers. If you provide us with personal information about another person (such as an additional account holder), please make sure that you tell that person about this privacy statement. To access the personal information we hold about you, call us on 1300 HYPERNET.

4. OPT-OUT

If you no longer want to receive communications from us that are non-account related or legally required, you may request to opt-out from receiving such marketing communication by contacting us on 1300 HYPERNET or by emailing us on contact@hypernet.com.au. We will not charge you for any request to opt-out and will process your request as soon as reasonably practicable.